

Report to	Communities Scrutiny Committee
Date of Meeting:	17 January 2013
Lead Member / Officer:	Lead Member for Social Care and Children's Services/Head of Adult and Business Services
Report Author:	Project Manager, Extra Care Sheltered Housing
Title:	The North Denbighshire Day Services Review

1. What is the report about?

This report sets out the current position with regard to the consultation and review of North Denbighshire Day Services and the proposals for changes to the way that day services are provided in North Denbighshire.

2. What is the reason for making this report?

To provide feedback on the consultation and to seek Scrutiny Committee support for the implementation of the recommendations

3. What are the Recommendations?

It is recommended that:

- 3.1 Hafan Deg Day Centre will provide an assessment and outcome focused service which will work intensively with individuals for up to 6 weeks to support people to regain lost skills or confidence and, if required, to signpost them to community-based activities or refer them to longer-term services for ongoing support. The service at Hafan Deg will support individuals from across North Denbighshire.
- 3.2 Llys Nant, the service currently housed within 6-8 Nant Hall Road on a temporary basis will re-locate to alternative premises, and provide two levels of care:
- One level will be for those people who have come through the assessment process above and who have eligible social care needs that can be met within a day-time activity service, including meeting the needs of informal carers.
 - The other level will be a more preventative service, social and activity based in nature, to which individuals can be signposted by a range of other services.
- 3.3 To commission specialist provision on an individual basis for those people whose needs cannot be met in any of the above services e.g. for some individuals with mental frailty, in a way that supports individuals' on a flexible and potentially increasing basis.

4. Report details.

- 4.1 The need to review current day services provision was identified in the Reablement Moving Forward (November 2010) document and it was also made clear in the 2008 Review of Day Services that there was a need to offer a wider range of options to service users.
- 4.2 In Prestatyn there are 5,967 people aged 65+ (M), 60+ (F) which represent 26.36% of the overall Prestatyn population of 22,629 (2011 figures)
- 4.3 In Rhyl 5,980 people aged 65+ (M), 60+ (F) which represent 23.38% of the overall Rhyl population of 22,629 (2011 figures)
- 4.4 To ensure that social service provision for Older People, is sustainable and keeps pace with demand we need to prioritise service provision for those most in need, and that support needs to have a reablement focus, in line with Welsh Government policy as set out in *Sustainable Social Services, A Framework for Action*.
- 4.5 In reviewing Day Care Services it is important to distinguish between **daytime activities** and **day care**.
- 4.6 **Daytime activities** are broadly those that could happen in the community, and that support people who have lower level needs. Such activities might include: formal and informal settings, centres run by voluntary organisations, drop in centres, luncheon clubs, social clubs, education and leisure facilities, cafes and pubs. Currently we have a number of people attending our day centres who do not have significant care needs and who could have been signposted onto community day activities at the point of referral.
- 4.7 **Day care** implies therefore that there is a specific need that would not be met by daytime activities. A care plan would clearly state the individual's need and how this would be met through short term, intensive programmes such as reablement and rehabilitation. Some individuals would need specialist day care as part of a programme of ongoing support.
- 4.8 The role of the staff team at Hafan Deg would be to undertake an in-depth assessment and wherever possible to support individuals to move into socially inclusive daytime activities in their local area. Where ongoing day care is the assessed need there should still be opportunities to create meaningful links with ordinary day time activities and this should be built into the care plan.
- 4.9 Initial discussions have taken place with our Housing Association Partners in Nant y Môr and Gorwel Newydd with a view to developing day activity groups at both Extra Care Schemes and they were very receptive to the suggestion of extending the use of the extensive and attractive communal facilities at each scheme to people referred from the local community. There would be potential for existing day care staff to organise activities at the schemes and for the

older people attending to have a meal and take advantage of the other facilities at the scheme e.g. Hairdressers, Library, IT rooms.

- 4.10 The clear message from the Welsh Government's Older People's Strategy is that in the future people would prefer to be supported by inclusive local community services rather than traditional day services. If DCC is to be able to provide sustainable day services to meet the needs of increasing numbers of vulnerable people into the future then it is vital that we change the way that these services are provided.

5. How does the decision contribute to the Corporate Priorities?

The review of day services contributes to the corporate priority of: Vulnerable People are protected and are able to live as independently as possible.

6. What will it cost and how will it affect other services?

There is a requirement to save £30k this year through this review of Day Services and this has been achieved through the re-organisation of the management structure across the 2 services.

7. What consultations have been carried out and has an Equality Impact Assessment Screening been undertaken?

- 7.1 As reported in December 2012 a thorough Consultation Process was undertaken with key stakeholders and the summary of the feedback from the consultation is attached as Appendix 1.

- 7.2 In addition to the proposed consultation, regular Briefing Papers have been produced and circulated and stakeholders, including Members and representatives from Older People's Groups and the Voluntary Sector, have participated in meetings of the Day Care Review Group

8. What risks are there and is there anything we can do to reduce them?

- 8.1 There is a risk to the Council's financial position through not achieving the required savings.
- 8.2 There is a risk to vulnerable people's ability to live independently if the changes are not made as services will not be able to cope with the anticipated increases in demand within the current arrangements.
- 8.3 Both of these are reduced by the review.

9. Power to make the Decision

- 9.1 Under section 47 of the National Health Service and Community Care Act 1990, local authorities have a duty to plan to meet the social care needs of older people.

- 9.2 Article 6.3.2 (b) and (c) of the Council's Constitution stipulates that scrutiny committees can "make reports and/or recommendations to full Council and/or the Cabinet in connection with the discharge of any functions;" and "consider any matter affecting the area or its inhabitants".

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